



SuABC Summer Camps Terms and Conditions

Bookings

Upon completing your camp registration form you will receive an email with details of the booking made, please check these details carefully and get in touch via e-mail within 7 days if you notice any discrepancies.

Your place on the camp is not allocated until we can confirm receipt of payment in full. Following receipt of payment you will receive an email confirming your place.

As a sports club we are not registered on the government system as a childcare provider so are not able to accept childcare vouchers.

International Bookings

Camp attendees booked from overseas are required to have a good level of spoken English so that they can follow the instructions from the coaches.

Please ensure a local contact name and number are added to your booking form, in case of an emergency.

Changes to Bookings

If your summer plans change, we are happy to change your booking to an alternative week in the same summer season. Bookings may be changed up to 28 days prior to the start of the first camp in the season. Booking changes are subject to availability.

Cancellations

If you must cancel your child's camp (and we cannot accommodate you on another camp this summer), we will refund monies minus the 50% of the total cost if a cancellation is made up to 28 days before the start of the first camp in the season. If you cancel after 28 days, because we have grouped children and committed to a coaching team, unfortunately, we are unable to refund any monies unless your space can be filled from the waiting list.

If SuABC cancel any camps, due to unforeseen circumstances, we will give as much notice as possible and will provide a full refund.

Medical & Dietary Disclosures

Please ensure any medical (inc. allergies), physical, or behavioural conditions are added to your booking form.

We will review all medical and dietary disclosures prior to camp. If you have specified that there are medical or dietary requirements that need reviewing at the time of booking, then your booking is not confirmed until we have reviewed and confirmed we are able to accept the camper with the disclosures made.

Staff

All our coaches have a complete Enhanced DBS check and have completed training in line with British Rowing Club Coach standards. Our coaches are supported by assistants from our junior squad who each hold their Junior Coach Assistant award.

Photographs & Video

Photographs and video are sometimes taken to be used as a coaching aid. Photographs may also be published on the Stratford-upon-Avon Boat Club's web site, social media or in the local press.

If you do not wish your child to be photographed or videoed, then please indicate on your booking form.

Illness & First Aid

We ask that all children who are ill or infectious be kept home for the full duration of their ailment. Our team cannot administer medication and can only supervise a child who is taking medication.

In the event of an accident, first aid will be administered to children in our care, and the emergency services will be called if necessary.

Essential prescribed medication including Adrenaline Auto-Injectors (e.g. EpiPen) and spare Asthma Inhalers must be handed in to the Camp Lead Coach for safe-keeping.

Child Exclusion

SuABC has a responsibility for ensuring the well-being and safety of all children in our care. The team follows a zero-tolerance policy on discrimination, bullying and persistent poor behaviour of any kind, irrespective of any special needs. On rare occasions, and in more serious cases, we reserve the right to ask parents to remove children from camp for the remainder of the camp. No refund will be made for any remaining days booked, and any costs associated with the exclusion will be the parents' responsibility. We reserve the right to exclude a child at any time prior to or during a session due to illness. The parent/carer will be expected to come and collect their child.

Programme & Activities

We endeavour to give each camp attendee as much water time as reasonably possible during the camp. In case of unsuitable weather, we will modify the programme to develop rowing ability in our indoor training facility.

Refreshments

Camp attendees are required to bring their own refreshments to the camp. Snacks should not include nuts or nut derived products due to allergy concerns. Please do not share snacks with other camp attendees for the same reason.

Personal Property

All your child's personal property is your responsibility and SuABC is not liable for any lost, damaged, or stolen property on camp.

Please do not bring valuables (including mobile phones / electrical devices) as whilst out on the water the boat house will not be staffed.

If you believe that your child has left an item on camp, please contact the Camp Lead Coach who will do their best to assist you. Lost property will remain on camp until the last day of the camp season and should be collected before the last day.

Parent Feedback / Complaints

If you have concerns or suggestions, please get in touch either via the summer camp e-mail address or directly to the Camp Lead Coach.

If you have a concern whilst camps are underway, this should initially be raised with the Camp Lead Coach for efficient discussion and resolution.